



Hato Hone
St John

Always there for New Zealanders

How you can ensure your values and beliefs live on





THE VENERABLE
ORDER OF ST. JOHN



AMBULANCE
STATION

Rutland Street Ambulance Station and St John HQ, Auckland, 1937.



Make a gift that will save lives for years to come

Thank you for wanting some more information about how you can help Hato Hone St John by leaving a gift in your Will.

Have you ever experienced the relief, calm and reassurance a Hato Hone St John ambulance officer brings to a medical emergency? New Zealanders who have been in this situation tell me their hearts are full of gratitude.

Thank you for considering leaving a gift to Hato Hone St John in your Will. I know this is a very personal and special decision, and I want to thank you for your trust in Hato Hone St John, and your desire to help us serve the community.

By leaving a bequest to Hato Hone St John, you can ensure your values live on, and guarantee future generations have access to vital services. Thank you for considering supporting Hato Hone St John in this way.

I am very fortunate in my role to see and hear of the day-to-day experiences of our patients, customers and donors, and what Hato Hone St John means to them. I'm very proud to be part of an organisation that makes a difference every day to the communities we serve.

Hato Hone St John cares for New Zealanders in their time of great need, answering more than

580,000 111 calls for help every year.

We're also there for communities in ways that go beyond the ambulance service, providing support at grass roots level.

You may not know that I started my career as a Hato Hone St John ambulance officer in Auckland. A lot has changed over the past 30 years, but the fundamental needs of New Zealanders remain the same. I consider myself extremely fortunate to still be involved with Hato Hone St John and to play a part in delivering our vital emergency ambulance services, and the important community programmes that help keep New Zealanders healthy and well. But I also know that we simply couldn't provide the services we do without the support of people like you and as such we never take your trust and support for granted.

The information in this brochure will answer the key

Peter Bradley was 18 years old when he became a Hato Hone St John ambulance officer. Now he is St John's Chief Executive.

questions on what is involved in making a bequest.

For further information, please call my colleague whose details are on the back of this brochure and they'll be happy to help you.

Thank you again for your support and for wanting to make a difference for generations to come.

Peter Bradley CBE
Chief Executive
Hato Hone St John



The Legacy of Alan van Steenbergen

1963 – 2007

Before Alan passed away he did one more extraordinary thing.

He left a bequest to Hato Hone St John. This gift was used to buy a defibrillator, which is used to save lives. As a result of this act of generosity, Alan's community will continue to benefit from his generous spirit for many years to come.

Alan van Steenbergen was an unassuming but remarkable man.

Kind and big-hearted, he overcame many challenges during his life. Alan was born with a collapsed lung, and battled bronchitis and pneumonia throughout his childhood, but that didn't stop him realising his dream of becoming a triathlete.

He defied the odds again at the age of 16, when a serious road accident put him in a coma for six weeks. His head injury was assessed at 60% chance of permanent disability, but Alan never gave up, and taught himself to talk, walk and write again. Alan's many friends loved his courage and generosity, and thanks to a final act of compassion, that generosity still lives on today.

Before Alan passed away, he did one more extraordinary thing. He left a bequest to Hato Hone St John. This gift has been used to buy a defibrillator, which will save many lives. Alan's community will continue to benefit from his generous spirit for many years to come.

“What matters most of all is not the dates on Alan's tombstone, but the ‘dash’ between the dates. For that dash represents all the time he spent alive on this earth... a dash that is unforgettable.”

Alan's sister

**“St John
paramedics and
their equipment
were my saving
grace.”**

**Kelly, 26-year-old mother of two,
who unexpectedly suffered 10
cardiac arrests.**



It was a defibrillator that saved Kelly’s life

As a fit, young 26 year old, and mother to two young boys, Kelly wasn’t expecting that she would need Hato Hone St John to save her life. But that changed suddenly the day an unbearable pain spread from her shoulder blade into her chest, while she was playing a game of netball.

Hato Hone St John was called to the scene, and rushed Kelly to the local hospital. There she suffered her first two cardiac arrests and the medical team decided she needed to be transported immediately to a larger hospital in another city. When bad weather made flying impossible, the Hato Hone St John Ambulance team was her only hope, and Kelly was driven over 200kms in the ambulance. On that long journey, Kelly suffered six more cardiac arrests. Each time, the medical team used a defibrillator to resuscitate her – like the one which was bought, thanks to Alan’s foresight.

“They could see each attack coming on the [defibrillator] monitor, so they would stop and they would pull over and they would revive me and then they’d have to keep going. Each time, I was out for longer and longer and it was harder to get me back.”

Arriving at the hospital, Kelly suffered two more cardiac attacks before having successful emergency heart surgery.

Kelly would never have survived, and her sons, eight-year-old Hosea and six-year-old Cyrus would not have their mum, without the skill of the Hato Hone St John team and the life-saving defibrillator.

As Kelly says, “As soon as they got there, they made me feel safe. I was in the best hands and they would do the very best they could to take care of me. St John paramedics and their equipment were my saving grace.”

Kelly’s loving mum, Dianne, is also full of gratitude. She has this message for the team who saved Kelly:

“I want to say thank you for taking such good care of my girl. St John paramedics might think it’s just a job, but it isn’t. They touch people’s lives every day.”

Without the support of people like you, we simply could not purchase new equipment. Leaving a gift in your Will like Alan did could help us purchase life-saving equipment like that used to save Kelly’s life that day. Will you help us to save lives in the future?

Your gift will continue our lifesaving work

1885

At a public meeting in St Mary's Church, Christchurch, Reverend Thomas Flavell and Dr Walter Hacon proposed that the St John Ambulance Association be introduced to the colony. Their initiative led to the rapid establishment of St John throughout New Zealand.



1892

The first St John Ambulance Brigade was formed in Dunedin.

1895

The first St John Nursing Division was established in Dunedin.



1996

St John commenced the nationwide Caring Caller service.



1975

New Zealand held its first telethon which raised more than half a million dollars to establish a national ambulance training centre.



2002

St John started Friends of the Emergency Department programme.



2008

By this time St John had acquired the Whanganui, Bay of Plenty, Manawatu, Nelson Marlborough and Taranaki ambulance services.



Hato Hone St John has been helping Kiwis since 1885 when a Reverend and a Doctor collaborated to get St John started. Since that time, Hato Hone St John has established a proud history and proven record as one of New Zealand's most trusted and respected charities.

1905

Nearly half of the St John divisions outside the United Kingdom were in New Zealand.

1915

St John acquires its first motor ambulance.



1927

First Youth Cadet Divisions starts in New Zealand.



1945

Following the war, St John established mobile clinics and provided an efficient blood collection service. This pioneered the practice of non paid blood donors.



1939 – 1945

During the war, St John volunteers supported the Air Raid Precautions Scheme in New Zealand. They made and rolled bandages and dressings, taught first aid at mass public classes and worked at medical centres.

2010

St John celebrates 125 years of service.



TODAY

Each year Hato Hone St John ambulances travel over 18 million kilometres, and treat and transport more than 490,000 people.



**“If it wasn’t for
St John, Benny
wouldn’t be
here.”**

**Lydia, whose little boy
Benny almost drowned.**



Benny is now a happy and healthy little boy

**Every hour of every day,
Hato Hone St John ambulance
staff are called to help
people in life-threatening
emergencies.**

People like Benny, a delightful little boy who’s here today because of the work of Hato Hone St John paramedics.

Benny was 18 months old when he fell into a freezing pond and almost lost his life. As his mum Lydia explains, “My friend saw his tiny shoe sticking out of the water. She dived into the pond and grabbed him and he was pure white, frozen and not moving at all. I thought he was dead and I just started screaming.”

The Hato Hone St John team were there in minutes and began working on Benny immediately. His core body temperature was dangerously low and the

ambulance took him straight to hospital. There were fears that even if he survived, there’d be severe brain damage.

But thanks to the skillful work of the Hato Hone St John paramedics, Benny defied the odds and today is a happy, healthy and very smart little boy. Cuddling her beautiful son, Lydia remembers how the staff at the hospital called him ‘Miracle Boy’.

There’s no denying that Benny’s survival was a miracle – a miracle helped made possible by compassionate supporters like you, whose kind gifts helped purchase the essential equipment that helped save this young life.



A bequest to Hato Hone St John will help ensure ambulance staff always have the resources they need to save lives like Benny’s – and save New Zealand families from the loss of loved ones.

“A bequest would really honour your memory, and the memory of your family.”

Kim, Pukekohe.



Kim has already made a firm decision to leave a bequest to Hato Hone St John

She loves her Pukekohe community, and is proud that her family have always been passionate Hato Hone St John supporters.

Kim’s grandparents needed Hato Hone St John several times in their later years, as did her mum when she was being treated for cancer. Kim holds a special place in her heart for Hato Hone St John’s kind and supportive ambulance staff. “They were really reassuring and gave us peace of mind. The paramedics were very capable but also really compassionate. They made

me feel really comfortable and confident that my loved ones were in the right hands.”

Something else that inspired Kim’s decision was seeing how donations to Hato Hone St John were helping her community. “We see them on the road and you can actually see your dollar out there making a difference. You can feel confident that it’s being used for the right things.”

Kim wants to encourage others to consider leaving a bequest to Hato Hone St John too. “I think it would really honour your

memory and the memory of your family, because you’d be helping people in need many times a day, every single day, right in your own back yard.”

Kim’s bequest will be a long-lasting reflection of Kim’s love of community and her passion for the life-saving work of Hato Hone St John.



Any of us at any time could need Hato Hone St John

Yvonne made the very generous decision to leave a bequest after the death of her husband.

“He was unwell for a number of years, and I had to call St John many times. I’ll always remember that feeling of relief, knowing they’d be here.”

Long before she and her husband needed to call on

Hato Hone St John, they’d been regular givers.

“I’d always been aware of their work, and I knew they weren’t fully funded. Even before my husband’s illness, we decided they were one charity we’d leave money to. It struck me that any of us at any time could need St John’s service.”

Important considerations for leaving your legacy

Every bequest is a powerful gift

Having a Will means that friends, family, and the causes and organisations you care about can be accounted for in your legacy. Every gift, regardless of its value, is deeply appreciated. Leaving a gift to Hato Hone St John in your Will is a powerful investment that will help fund items like ambulance vehicles, equipment and programmes that will benefit your loved ones and community for generations to come.

It's your choice who you share your decision with

Your Will is always private, and nobody will know its contents during your lifetime unless you tell them. But if you'd like to let us know, we'd value the opportunity to thank you and recognise you for your contribution. Knowing about bequests intended for Hato Hone St John helps us to plan for the future. You can even talk to us about how you would like this important gift to be used.

How to make a Will, or change an existing one

If you need to make a Will, it is safest to consult a solicitor who is experienced in Wills and Estates.

If you already have a Will, you may be able to include a bequest to Hato Hone St John by adding a codicil – a short legal amendment to your Will. Even after you've made your Will, you are always free to change it at any time.

Types of Gifts you can leave in your Will

You can choose a bequest that best reflects your wishes – there are three main types of gifts to consider:

- › **Residual Gift:** This means leaving the remainder (or percentage thereof) of your estate to Hato Hone St John after your loved ones have been looked after and any expenses deducted.
- › **Pecuniary Bequest / Fixed Sum:** This gift is in the form of a specific amount of money, real estate, shares etc.
- › **Percentage Bequest:** This is used if you wish to divide your estate among a number of people or organisations. Leaving your gift as a percentage rather than a fixed amount will ensure that inflation doesn't erode the value of your gift over time.

Suggested Will wording

It's important that your bequest is worded correctly, and we have supplied the following example as a guide. You can consult your solicitor, trustee company or the Public Trustee regarding the wording.

(a) I give [INSERT] to The Order of St John National Office (CC35255) to support ambulance and community services in New Zealand.

(b) I declare that the receipt of a fully authorised officer of the Order of St John National Office shall be a sufficient discharge to my Trustee and my Trustee shall not be thereafter bound to see to the application of the above gift.

Our commitment to you:

Leaving a gift in your Will to Hato Hone St John is one of the best ways to support our work.

- › Every dollar you give will be stretched as far as possible. We will spend your gift cost-effectively to have the most impact.
- › We would like to give you the choice about how we contact you for matters surrounding your
- Will in the future. That way, we can keep you connected to the life-saving work your gift will make possible.
- › We will remain transparent and accountable.
- › We are always here for you. If there is anything you want to know about your gift to us, or the communities you are helping, please get in touch.



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1. A First Response Kit, donated anonymously to the Paramedics of Hato Hone St John
2. A Health Shuttle donated by the Estate of Lesley Samuel Williams, late of Amberley
3. A Frontline Ambulance donated by the JI Urquhart Family Trust
4. A Frontline Ambulance donated by the Estate of Margaret & Leonard Bruss
5. A First Response Unit donated by a family in memory of their loved one
6. A Lifepak 15 donated in Loving Memory of Ray Baker
7. Any Gift in Will can be anonymous, or recognised in a way of your choosing



**Hato Hone
St John**

Can we help you?

If you would like to talk to us about leaving a gift to Hato Hone St John in your Will, please contact:

Debbie Zwies (Pipson)

National Gifts in Wills Manager

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