



St John

Here for Life

How is St John funded?

Frequently asked questions



Why does St John need my donation?

St John relies on your kind support to carry out our life saving work. As a supporter of St John, we will sometimes write to you to highlight critical funding needs, such as new ambulances, paramedic kits and training. Your generosity plays a vital role in meeting these needs and we never take that support for granted. Thank you so much for making a difference in your community.

Why is St John a charity?

Being a charity is a big part of our special and unique character – one that is so loved by so many New Zealanders. It enables us to do all that we do in local communities and neighbourhoods. This includes Health Shuttles, Caring Caller, Friends of the Emergency Department, ASB St John in Schools, and the St John Youth programme. It means people like you play an active role in what we do.



What are the advantages of double crewing?

Up until 2017, New Zealand was the only first world ambulance service with single-crewed ambulance responses – something we were doing 100 times a day across the country.

Double crewing benefits patients, especially in rural areas where there were more instances of single-crewed ambulance responses. Patients are now able to receive direct clinical care while being driven to hospital. Double-crewing also makes the job safer for our ambulance officers and helps reduce fatigue, manual handling injuries and stress.

Does the Government fund St John?

Our emergency ambulance services are funded approximately 80 percent through contracts with the Ministry of Health and the Accident Compensation Corporation (ACC).

The shortfall is made up from ambulance part-charges, third-party contracts, and fundraising.



I recently heard that St John will receive more government funding – is my donation still needed?

Yes, your donation is as vital as ever.

It plays a unique and critical role in funding our work.



The extra government funding simply recognises the growing demand for our services. This has corresponding costs, including additional frontline staff. Additional funds mean that St John can work towards a goal increasing the number of frontline ambulance officers and improving response times.

Does my donation really make a difference?

Your donation provides us with vital equipment and training – it makes our work possible! It could save the life of someone like Lucy Knight. Lucy is a courageous wife and mother of six who owes her life to the speed and professionalism of the St John ambulance crews who came to her rescue, and the life saving equipment they had on hand. This wouldn't be possible without you.



Your generous support goes a long way



Donations from supporters like you

St John is a charity and people like you are at the centre of what we do. Your donations help fund crucial life saving equipment such as ambulances, paramedic kits and defibrillators.

JOIN THE TEAM



Regular giving from Team Green donors

Close to 10,000 New Zealanders have now joined Team Green and become regular givers to St John. This generous support provides critical ongoing backup to local frontline teams so that they can do what they do best – save lives.



Legacy gifts

A number of very special New Zealanders choose to leave a gift to St John in their Will. This ultimate act of generosity ensures St John can continue their longstanding work in New Zealand and invest into building healthier communities for generations to come.



Revenue from our social enterprises

Our first aid and medical alarm customers not only benefit from receiving world class training and care but any profit generated goes back to help pay for fundraising costs and the other work of St John.



Part-charge bills

To help cover the cost of an ambulance callout St John passes on a part-charge of \$98 for non-accident related callouts.



Ambulance memberships from St John Supporter Scheme

Normally if you need an ambulance for a medical emergency you'd receive a part-charge bill. By paying a small annual membership fee that bill is taken care of.



Support from businesses, community organisations and grant providers

Each year many like-minded organisations, trusts and businesses partner with St John to fund vital services for New Zealand communities.



Government funding

To offer our valuable services we rely on funding from Government and community contracts with the Ministry of Health (for medical emergencies) and ACC (for personal injuries). This funding covers approximately 80% of our emergency ambulance operating costs.

